

# DP45SG Desktop Control Center Board...

---

[snaketo](#) 1 posts since

Jun 15, 2009

I have applied the latest BIOS update to my DP45SG (116 / SGP4510H.86A) Extreme Series motherboard from Windows XP, and after a successful flash, booted XP and installed Intel Desktop Control Center. I then rebooted as requested by the installer. Afterwards, I proceeded to running the program. I double clicked the desktop icon, and the background working cursor appeared (pointer w/ small hourglass). I then saw a network connections tray icon with an X stating that there was no adaptor, and within a second the DCC splash appeared. However, rather than running, the system shut off within half of a second and would not boot again. The symptoms, according to Intel's diagnostic wizard, lead to a shorted board (powers up, HDDs spin up, but no disk light indicators or video activity). Other components include a Core 2 Quad B1 stepping processor and an Nvidia 8600GT video card. What should my course of action be?

Tags: crash, dp45sg, motherboard, bios

[Rajiv Doolub](#) 957 posts since

Jan 12, 2009 1. **Re: DP45SG Desktop Control Center Board Crash** Jun 16, 2009 1:26 PM

Hi there,

From the link below:

Website: <http://downloadmirror.intel.com/17226/eng/Readme.txt>

After installing Intel Desktop Control Center 4.4.0, if you encounter issues that are not documented below, please send an email to [idccfeedback@intel.com](mailto:idccfeedback@intel.com) and attach the following file:

C:\PROGRAM FILES\INTEL\INTEL(R) DESKTOP CONTROL CENTER\LOGS\IDCC.LOG  
(for 32-bit OS)

C:\PROGRAM FILES(x86)\INTEL\INTEL(R) DESKTOP CONTROL CENTER\LOGS  
\IDCC.LOG (for 64-bit OS)

and include a screen shot of the error message.

Please also include your BIOS version, OS version (Windows XP or Windows Vista; 32- or 64-bit), and OS language.

DP45SG Desktop Control Center Board...

Let us know how it goes as well.

Regards,

Aryan.